

Catalog of Enterprise Systems as of June 2024

SB 272 - Approved on October 11, 2015, adds a section to the California Public Records Act requiring local agencies to create a catalog of Enterprise Systems by July 1, 2016 with annual updates.

| Product | Software Company | Vendor | Purpose | Category/Types of Data | Department | Data Collection Frequency | Data Update Frequency |
|---------------------------------|------------------------|------------------------|---|--------------------------|--|---------------------------|-----------------------|
| Adobe Acrobat Pro | Adobe | Dell Marketing L P | This software is tailored to streamline the creation, editing, and management of digital documents, offering powerful tools for handling PDF files efficiently. | PDF documents | Citywide/Police Dept | As Needed | As Needed |
| Adobe Creative Suite | Adobe | Dell Marketing L P | An integrated suite of professional applications for digital design, photography, video editing, and web development, empowering creatives to bring their visions to life across various media. | Creative assets | IT | As Needed | As Needed |
| AgendaQuick | Destiny Software, Inc. | Destiny Software, Inc. | Designed to enhance productivity and organization, Agendaquick provides a comprehensive solution for scheduling, managing, and sharing agendas seamlessly, facilitating efficient collaboration and decision-making processes for Council. | Meeting agendas | Citywide/CMO | As Needed | As Needed |
| Arbor Pro | Arbor Pro | Arbor Pro | Building upon the foundation of Arbor Access, Arbor Pro offers advanced features for comprehensive facility management, including asset tracking, maintenance scheduling, and occupancy analysis, empowering organizations to optimize their operations and resources. | Facility data | Public Works | As Needed | As Needed |
| ArcGIS | Esri | Esri | Geared towards geographic information system (GIS) professionals, ArcGIS provides a powerful toolkit for capturing, analyzing, and visualizing spatial data, enabling users to make informed decisions and solve complex location-based challenges effectively. | Geographic data | Citywide | As Needed | As Needed |
| ArchiveSocial | ArchiveSocial | CivicPlus | Tailored for the modern era of social media, Archivesocial offers comprehensive archiving and compliance solutions, empowering organizations to securely capture, retain, and retrieve social media content, ensuring regulatory compliance and mitigating risks associated with digital communication. | Social media archives | CMO | As Needed | As Needed |
| Autocad/Civil3D | Autodesk | DIT Solutions LLC. | AutoCAD/Civil3D is a powerful design and drafting software suite tailored for civil engineering professionals, offering specialized tools for creating detailed 2D and 3D models of infrastructure projects, facilitating precise design, analysis, and documentation workflows. Autodesk provides a comprehensive suite of software solutions for 3D design, engineering, and entertainment industries, empowering creators and innovators worldwide to bring their ideas to life through cutting-edge tools and technologies. | CAD drawings / 3D Models | Community Development/ Public Works | As Needed | As Needed |
| Axero Communifier | Axero | Axero Holdings Llc | Axero Communifire is a versatile collaboration platform designed to enhance internal communication, knowledge sharing, and team collaboration within organizations. | Collaboration data | Citywide/Police Dept | As Needed | As Needed |
| BAHM (Bay Area Hydrology Model) | | | BAHM is a specialized software tool used in hydrology and water resources management, offering advanced modeling capabilities for analyzing and predicting hydrological processes in the Bay Area region, supporting data-driven decision-making for water management and conservation efforts. | Hydrological data | Public Works | As Needed | As Needed |
| Bluebeam Revu | Bluebeam | Bluebeam | Bluebeam Revu is a popular PDF solution tailored for the construction industry, providing powerful markup, editing, and collaboration tools for digital document workflows, enabling construction professionals to streamline communication, review, and approval processes on projects. | PDF annotations | Community Development/ Public Works | As Needed | As Needed |
| Brightwheel | Brightwheel | Brightwheel | Brightwheel is a comprehensive platform designed for early education providers, offering features such as attendance tracking, billing, parent communication, and learning documentation, facilitating efficient management of childcare centers and enhancing parent engagement. | Childcare records | Recreation | As Needed | As Needed |
| CalOpps | CalOpps | CalOpps | CalOpps is a specialized job board and recruitment platform tailored for public sector organizations, offering features such as job posting, applicant tracking, and candidate management tools, streamlining the hiring process for government agencies and municipal entities. | Job applications | Human Resources | As Needed | As Needed |
| Canva | Canva | Canva | Canva is an intuitive graphic design platform that empowers users to create stunning visual content, including presentations, social media graphics, posters, and more, with a wide range of customizable templates, images, and design tools. | Design files | Citywide | As Needed | As Needed |
| DocuSign | DocuSign, Inc | DocuSign, Inc | DocuSign is a leading electronic signature solution that enables individuals and organizations to securely sign, send, and manage documents digitally, streamlining the signing process, reducing paperwork, and increasing efficiency. | Signed documents | Citywide | As Needed | As Needed |
| Economic Impact Catalyst | | | Economic Impact Catalyst is a specialized software platform designed to analyze and simulate the economic effects of various policies, projects, or events, providing valuable insights to policymakers, economists, and researchers. | Economic data | Community Development | As Needed | As Needed |
| eSignGenie | Foxit | Foxit | eSignGenie, powered by Foxit, is a versatile electronic signature solution that offers easy-to-use tools for signing and managing documents online, facilitating secure and compliant digital transactions for businesses of all sizes. | E-signatures | Human Resources | As Needed | As Needed |

City of Newark

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| Grammarly | Grammarly | Grammarly | Grammarly is an AI-powered writing assistant that helps users improve their writing by detecting grammar, spelling, punctuation, and style mistakes, offering suggestions for corrections and enhancements to enhance clarity and professionalism. | Text corrections | Citywide | As Needed | As Needed |
| Granicus | Granicus, LLC | Granicus, LLC | Granicus provides cloud-based solutions for government organizations to enhance citizen engagement, transparency, and efficiency, offering tools for managing meetings, communications, digital services, and legislative processes effectively. | Public records | CMO/IT | As Needed | As Needed |
| Hightail | Hightail | Hightail | Hightail is a cloud-based file sharing and collaboration platform that enables users to securely share, send, and track large files, facilitating seamless collaboration and creative workflows for teams working on digital content. | Shared files | Recreation | As Needed | As Needed |
| KnowBe4 | KnowBe4 | Gha Technologies Inc | KnowBe4 is a cybersecurity awareness training platform that helps organizations educate employees about cybersecurity best practices and recognize potential threats, reducing the risk of phishing attacks, data breaches, and other security incidents. | Training data | IT/Citywide | As Needed | As Needed |
| Laserfiche Cloud | Laserfiche | ECS | Laserfiche Cloud is a document management and business process automation platform that enables organizations to digitize, organize, and automate their workflows, improving efficiency, compliance, and collaboration across departments. | Document workflows | Citywide/CMO | As Needed | As Needed |
| LexisNexis/Accurint | LexisNexis | | LexisNexis Accurint is a powerful investigative tool used by law enforcement, government agencies, and businesses to access comprehensive public records and investigative data, facilitating background checks, fraud detection, and risk assessment. | Public records | Community Development | As Needed | As Needed |
| Microsoft Office 365 | Microsoft | Dell Marketing L.P. | This provides access to Microsoft Office suite of applications that are enabled over the Internet (cloud services). This includes but not limited to Word, Excel, PowerPoint, OneDrive, SharePoint and legacy email system | Productivity files | Citywide | As Needed | As Needed |
| Monday.com | Monday.com | Monday.Com, Ltd | Monday.com is a versatile work operating system that offers customizable boards, workflows, and automation tools for project management, task tracking, and team collaboration, empowering teams to organize and execute projects efficiently. | Task lists | Citywide | As Needed | As Needed |
| MuniCode | Civic Plus | Civic Plus | MuniCode is a legal research platform that provides access to municipal codes, ordinances, and regulations for cities and counties across the United States, enabling legal professionals, government officials, and citizens to stay informed and compliant with local laws. | Municipal codes | Citywide/CMO | As Needed | As Needed |
| Netfile | Netfile | Netfile | Netfile is a software solution that enables businesses and tax professionals to file various tax forms and returns electronically, streamlining the tax preparation and filing process while ensuring accuracy and compliance with tax regulations. | Tax forms | Citywide | As Needed | As Needed |
| Pubworks | Pubworks | GIS Workshop, LLC (gWorks) | Pubworks is a comprehensive asset management and work order software solution designed for public works departments, offering features such as asset tracking, maintenance management, GIS integration, and reporting tools to optimize infrastructure maintenance and operations. | Maintenance data | Public Works | As Needed | As Needed |
| Quicken | Intuit | Intuit | Quicken is a personal finance management software that helps individuals and small businesses manage their finances by tracking income and expenses, budgeting, and providing insights into financial health through comprehensive reports and analysis. | Financial records | Finance | As Needed | As Needed |
| Sportsman's L.L. | Peak Software Systems, Inc. | Peak Software Systems, Inc. | Sportsman's L.L. is a software solution designed for managing recreational activities, facilities, and events. It helps park and recreation departments streamline registration, scheduling, and facility management. (Will be moving to Tyler Parks & Rec for enhanced features and integration.) | Recreation data | Recreation | As Needed | As Needed |
| SurveyMonkey | SurveyMonkey | SurveyMonkey | SurveyMonkey is a leading online survey tool that allows users to create, distribute, and analyze surveys, polls, and questionnaires, providing valuable insights and feedback to drive data-driven decisions. | Survey responses | Citywide | As Needed | As Needed |
| Text My Gov | Text My Gov | Text My Gov | Text My Gov is a communication platform designed for local governments to enhance citizen engagement and service delivery by allowing residents to interact with government services and get information via text messaging. | Messaging System | CMO/IT | As Needed | As Needed |
| Total Info | Leightronix | Leightronix | Total Info is a comprehensive management software tailored for nonprofit organizations, offering tools for donor management, fundraising, event planning, and volunteer coordination, streamlining operations and enhancing outreach efforts. | Donor records | CMO/IT | As Needed | As Needed |
| TRAKIT | Central Square | Central Square | Trakit is an enterprise-level software solution for managing community development activities, including permitting, code enforcement, planning, and inspections, providing municipalities with tools to streamline workflows and improve efficiency. | Permits | Community Development/ Public Works | As Needed | As Needed |
| Waitlist Me | Waitlist me | Waitlist me | Waitlist Me is a digital waitlisting and reservation management tool that helps businesses manage customer waitlists and reservations efficiently, improving customer experience and operational efficiency. | Waitlist data | Recreation | As Needed | As Needed |

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| When to work | Whentowork | | WhenToWork is an employee scheduling software that enables managers to create, manage, and communicate work schedules, facilitating shift planning and ensuring staffing needs are met while enhancing employee satisfaction. | Schedules | Recreation | As Needed | As Needed |
| Youtube | Youtube | Google | YouTube is the world's largest video-sharing platform, allowing users to upload, share, and view videos on a wide range of topics, offering tools for content creators to monetize their videos and engage with audiences globally. | Videos | CMO/IT | As Needed | As Needed |
| Zoom | Zoom Video Communications, Inc. | Zoom Video Communications, Inc. | Zoom.us is a leading video conferencing platform that offers high-quality video and audio meetings, webinars, and collaboration tools, enabling remote communication and collaboration for individuals, businesses, and organizations of all sizes. | Meeting recordings | Citywide | As Needed | As Needed |