

Newark News



Official Publication of the City of Newark, California

Fall 2021

Republic Services

Delayed, delayed, delayed! Yes, you must be tired of hearing these words; at least from your garbage service standpoint. The City of Newark has received many complaints about Republic Services' service level. Main complaints address experiences in the delay of service pick-ups. In some cases, service is delayed for several days leaving trash carts out on the streets day-after-day until they are serviced. For some individuals, it's almost a regular expectation to receive a robo-call that their pick-up is going to be delayed. We've also received complaints of long wait times when calling Republic Services' customer service line and bulky-waste pick-ups that should have been scheduled, going unserved.

We at the City of Newark feel your frustration and completely understand your concerns. We have been in constant contact with Republic Services and have been working with them to address these

issues. Republic Services apologizes for the inconveniences you have been facing. Unfortunately, driver shortages caused primarily by COVID-19 and the required time off Republic Services' workforce needs to deal with exposures, infections, and vaccinations for themselves and family members is significantly impacting their service levels.

Republic Service informs us that the drivers who are working, are stretched covering additional routes and working overtime. They have been hiring additional drivers to help alleviate the additional time off requirements and tell us that they will continue to grow their workforce to meet the service needs.

We at the City assure you that we are working with Republic Services to address service needs and will continue to monitor the complaints we receive. We thank you for your patience and understanding.

Newark Days celebration cancelled

It is with heavy hearts that we inform you this year's Newark Days celebration is cancelled. The Newark Days Celebration, Inc. committee made the decision to cancel this year's festivities due to the rise in cases of the COVID-19 Delta variant. Newark Days attracts a large attendance from people all over and with the rise in cases, the committee felt their priority should be focused on the safety of the community first.

Given the late timing of this cancellation, there will not be a virtual celebration this year similar to 2020.

We at the City of Newark know how hard it was for the committee to make the decision to cancel this year's celebration as we know how much time

and effort they have already put into it. The committee has been meeting monthly since January, planning, coordinating, and preparing for the festivities. There is genuinely much love and passion that goes into this event.

We want to thank Shirley Sisk, President of Newark Days Celebration, Inc. and the Newark Days committee members for their dedication, commitment, and the hard work that they put into the event each year. It is people like this who make Newark the special place that it is... putting others before themselves.

Let's hope for a better year in 2022!

可以在我们的网站上找到中文版本: <https://www.newark.org/departments/newark-news/newark-news-translated/-fsiteid-1>.

Una versión en español está disponible en nuestro sitio web en <https://www.newark.org/departments/newark-news/newark-news-translated/-fsiteid-1>.

Phiên bản tiếng Việt có sẵn trên trang web của chúng tôi tại <https://www.newark.org/departments/newark-news/newark-news-translated/-fsiteid-1>.

Magagamit ang isang bersyon ng Tagalog sa aming website sa <https://www.newark.org/departments/newark-news/newark-news-translated/-fsiteid-1>.

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KNOW YOUR
ZONE



Find your zone now at

community.zonehaven.com

NEWARK – KNOW YOUR ZONE through Zonehaven, your Go-To evacuation platform.

During an emergency, every second counts. Preparation is critical in keeping you and your family safe. Zonehaven, a real time community evacuation interface, serves community residents as a reliable source for first-order evacuation updates and preparation resources.

In order to understand whether your area is under an evacuation warning or order, it's important to Know Your Zone. To obtain your Zone information and to learn more about Zonehaven, follow these instructions:

- Go to <https://community.zonehaven.com>
- Type in your address! Your Zone name will appear
- Write down your Zone and place it in a visible area

The status of your zone will reflect if your zone has been impacted by an emergency incident.

COVID-19

The risk of COVID-19 is still present, especially for those who are not fully vaccinated against the virus. When people wear a mask correctly, they protect others as well as themselves. With the rapidly growing increase of the COVID-19 Delta variant and with children returning to the classroom, we want to make sure that you stay up-to-date on testings, vaccinations, and face mask requirements.

Visit: <https://covid-19.acgov.org/>

[testing.page?#Community](#) for information about when and where to test as well as scheduling a free, COVID-19 test.

Vaccination appointments are available in Alameda County. Visit the Alameda County Health Care Services Agency to schedule an appointment: <https://my.primary.health/r/alco-vax-signup>

Learn more about the importance of wearing a face mask, including who should wear one, when you need to wear

one, and why it is strongly recommended for everyone. For information, visit Face Mask Guidance at: <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/guidance-for-face-coverings.aspx>

COVID-19 has indeed affected our lives. Please be safe and let's continue to support one another so that we can get past this debilitating time.

eGift Cards

Are you a pro-Newark shopper? Are you a committed hometown patron?

Do you know you can purchase an eGift Card and get a bonus egift through the Newark online Marketplace? This is a one-stop website dedicated to Newark shops, restaurants, and services.

As an added bonus, GiftNewark.com sponsors sweeten the deal for card buyers by offering free bonus gifts. Purchase a \$20 eGift and get a \$5 bonus eGift; purchase a \$40 eGift and get a \$15 bonus eGift, (while funds last, some limitations apply). The gift you buy and the bonus gift you receive are redeemable at the same Newark merchant.

Buy and e-deliver gifts in a few minutes at your device. Want to print a hard copy gift card? Click that option on the website. eGift Cards do not expire.

The Newark Chamber of Commerce and the City of Newark launched the Newark eGift Card Marketplace. eGifts are available all year long, and an especially easy way to give at holidays and on special occasions. eGifts help Newark businesses and the economy: Research shows that 48% of every dollar spent at businesses headquartered locally remains in the local economy, while 14% of every dollar spent at national businesses stays local.

“Newark chose this program because everyone in our community can safely buy gifts and support our merchants,” said Steven Turner, Community Development Director. “This is a great way to pull together and benefit our community.”

“This is the first program that truly benefits small business owners,” said Lion Food Center property manager Fallon Tran. “It really helps

because the small business holds the money, not a third party.”

Local sponsors who stepped forward to fund the bonus gifts include the City of Newark and Lion Food Center. Sponsorships, bulk and corporate purchases are encouraged. Call Anne Stedler at City of Newark: 510 468-7368 to learn how.

“Flavors of Newark” coming soon:

Your personal copy of this first-ever restaurant guide will be delivered to you the same way you receive this Newark News mailing. It is our way of saying, “Thank you!” to all customers, long time and new.

Newark Chamber and City of Newark

New Civic Center



CITY FACILITIES OPENING AND NEW OPERATING SCHEDULE

The City of Newark is excited to announce the opening of the new David W. Smith City Hall, the Newark Police Department, and the Alan L. Nagy Library. All three facilities at the Newark Civic Center have opened their doors to the public.

<p>Temporary open days and hours for City Hall are as follows: <u>Monday through Thursday:</u> 8:00 a.m. to 1:00 p.m.</p>	<p>Police Department hours: The Police Department lobby is staffed with front counter personnel Monday through Friday from 8:00 a.m. to 4:00 p.m. Police Dispatch can be reached via intercom located outside the Police building during off hours.</p>
<p>Library Hours – Currently <u>Sunday through Thursday:</u> 1:00 p.m. – 5:00 p.m. <u>Friday & Saturday:</u> Closed</p>	<p>Library Hours – Starting Monday, October 18th <u>Sunday:</u> Closed <u>Monday and Tuesday:</u> 12:00 p.m. – 8:00 p.m. <u>Wednesday and Thursday:</u> 10:00 a.m. – 6:00 p.m. <u>Friday:</u> Closed <u>Saturday:</u> 10:00 a.m. – 5:00 p.m.</p>

The City will continue to comply with the Centers for Disease Control and Prevention (CDC), Occupational Safety and Health Administration (OSHA), and local health agencies to provide a safe workplace for City staff and customers.

All visitors must wear a mask when entering a City facility.

Newark Civic Center facility addresses:

- David W. Smith City Hall, 37101 Newark Blvd.
- Newark Police Department – 37077 Newark Blvd.
- Alan L. Nagy Library – 37055 Newark Blvd.

Parking: The parking lot is scheduled to be completed by mid to late September. Until then, designated visitor parking spaces are available next to the Police building.

The City of Newark continues to offer online and phone services. Please visit the City’s website for service information at www.newark.org or www.newark.org/departments/human-resources/employee-directory for a listing of department phone numbers.

Community survey

The City of Newark wants to hear from you. You can take the survey by visiting the websites listed below, scanning the QR code, or by calling 510-578-4625. The survey is open until October 15, 2021.



Survey in English

[www.surveymonkey.com/r/
NewarkCommunitySurvey](http://www.surveymonkey.com/r/NewarkCommunitySurvey)



Encuesta en español

[www.surveymonkey.com/r/
CommunitySurvey-Spanish](http://www.surveymonkey.com/r/CommunitySurvey-Spanish)



CITY OF NEWARK
37101 Newark Boulevard, Newark, CA 94560-3796
web site: www.newark.org e-mail: city.manager@newark.org

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Bulletin Board

City Offices closed

- Veterans' Day observed - Thursday, November 11, 2021
- Thanksgiving Day - Thursday, November 25, and Friday, November 26, 2021

Operating hours

City offices are currently open to the public Monday through Thursday, 8:00 am to 1:00 pm. Most services are still being offered online, by email, and by telephone. Please visit www.newark.org for updated information for your specific needs.

Republic Services Holiday Schedule

- *Veterans Day - Thursday, November 11, 2021*

Residential, Business Small Container and Large Container (Industrial)

Services will run as regularly scheduled. There will be no interruption of service due to the holiday.

- *Thanksgiving Day - Thursday, November 25, 2021; Christmas Day - Saturday, December 25, 2021; New Year's Day - Saturday, January 1, 2022*

No collection service; administrative offices closed. Service will occur one day late during holiday weeks (Friday services will occur on Saturday).

Newark Library, new location: 37055 Newark Blvd (corner of Newark Blvd and Thorton Avenue)

Beginning August 23, the new Newark Library opened for book checkout Sunday-Thursday, 1:00 to 5:00 pm with a limited browsing collection. Library access is limited to the lobby and community meeting room. Library hold pickup is also available.

The Mobile Library continues to visit Schilling ES every second Wednesday, 10:30 am-12:30 pm. Everyone is welcome to visit the Mobile Library. All library programs continue to be offered on Zoom. See the library website for program registration and for Mobile Library and Newark Library updates. www.aclibrary.org

Community trash drop-off day BY APPOINTMENT ONLY

E-mail mainreq@newark.org for an appointment. If you do not have an appointment, you will be turned away.

The event takes place Saturday, October 9th, 7:30 a.m. to 11:00 a.m. (or until bins are full) at the Service Center, 37440 Filbert Street. We will take general household debris, e-waste (televisions, cellular phones, laptops, and tablets), tires, and reusable/repurposable items (we have a furniture vendor who will attend this event) - one standard-size truckload per household. We do not accept construction material, gas powered lawn equipment, or yard waste. Residents will be asked to bring a utility bill (with current address) and a California Driver's License or California ID Card. Residents will need to wear a mask and stay in their vehicle. We will have staff members offload all material!

Civic Center Grand Opening delayed

Some of you may have heard that a Grand Opening celebration has been scheduled for the opening of the Newark Civic Center, which is home to the new David W. Smith City Hall, the Newark Police Department, and the Alan L. Nagy Library. The event was to take place on Saturday, October 9, 2021. Due to the rapidly increasing numbers of the COVID-19 Delta variant cases, we are disheartened to announce that the celebration has been cancelled. The safety of our community is of the utmost importance. We look forward to holding our Grand Opening celebration as soon as we can safely do so.

Paper shredding event

Newark residents will have the opportunity to bring up to two banker-sized boxes of documents each approximately 10"-12"H x 12"-14"W x 15"-18"D on Saturday, November 6, 2021, from 9:00a.m. to 11:45 a.m., at the Newark Service Center, 37440 Filbert St BY APPOINTMENT ONLY, email NPDevents@newark.org. The event is only open to Newark residents and businesses; identification and verification of residency is mandatory to participate (driver's license, utility bill, etc). Businesses will need to show a copy of their current City of Newark Business License.

If you have any questions about the Shredding Event in Newark, please call Community Engagement Manager Jada Chiu at (510) 578-4929 or email jada.chiu@newark.org.